# GOVERNMENT OF INDIA
# RAILWAYS
# LOK SABHA

UNSTARRED QUESTION NO:3006
ANSWERED ON:21.03.2002
MISUSE OF RAILWAY TICKETS
HARIBHAU MAHALE

**Will the Minister of RAILWAYS be pleased to state:**

(a) whether the Government have received complaints regarding the misuse of railway tickets during the year 2000 by the railway passenger ticket agencies;

(b) if so, the details thereof; and

(c) the steps taken or proposed to be taken by the Government to check the misuse of tickets ?

## Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY RAILWAYS (SHRI O.RAJAGOPAL)

(a) to (c): No separate data is maintained for the complaints regarding misuse of railway tickets by the Rail Travellers' Service Agents. However, some irregularities have been noticed regarding functioning of Rail Travellers' Service Agents during the checks conducted in reservation offices from time to time. Frequent checks are conducted on the premises of Rail Travellers' Service Agents to see if any irregularities are committed by them and appropriate action is taken in case of irregularities detected.